

Electronic Acknowledgement Receipt

EFS ID:	7632560
Application Number:	10691777
International Application Number:	
Confirmation Number:	7179
Title of Invention:	BUSINESS PERFORMANCE AND CUSTOMER CARE QUALITY MEASUREMENT
First Named Inventor/Applicant Name:	Howard M. Lee
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Filer:	Krista A. Wittman/Lali Liparteliani
Filer Authorized By:	Krista A. Wittman
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Power of Attorney	RevocationPOA_signed.pdf	268421	no	1
			59c9d384b30684a269f88f7b03e58edeef4079a		

Warnings:

Information:

2	Assignee showing of ownership per 37 CFR 3.73(b).	Statement3_73_b.pdf	272383	no	1
			e56068f7c5296b2948551950b1b9764c1924986c		

Warnings:

Information:

Total Files Size (in bytes):			540804
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.